



Veriforce offers next generation integrated solutions that link safety, training, and compliance, delivering the capability to track contractors dynamically, identify potential hazards, and make critical decisions before an undesirable safety event occurs.

Industry leading solutions for Safety, Training, and Compliance Programs.



"The Veriforce team has been excellent to work with and has exceeded our expectations. Everyone I have dealt with is extremely knowledgeable and offers great customer service."

Michelle Wagner,
TransCanada

"The service is great, they're responsive. If you call with a problem it's generally fixed immediately. There is not a lot of red tape to go through before they handle things."

Tim Vaughan,
Spectra Energy



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Veriforce Services

- Contractor Management Services
- OQ Regulatory Services
- Safety Training Management Systems
- OSHA Online Safety Training

Veriforce offers a solution that is fully customizable for Operator specific needs.

Veriforce Expert Resources

- Regulatory Compliance Department
- Auditing Staff
- Safety Department
- Certified Trainers and Training Developers
- Operator Liaison / Project Manager
- Contractor Liaison Department (D&A)
- Data Entry Professionals
- Customer Service Department available 24/7

Business Card

Business Card

Darcus Williamson

Marketing Director

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VERIFORCE
PROVEN COMPLIANCE SOLUTIONS



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Visit us at the NSC Texas Safety Conference - **Booth 324**



Whether you want a turnkey or a fully customized program, Veriforce is your Contractor Safety Management Solution

Since 2001, Veriforce has assisted Oil & Gas Operators in connecting with reliable and safe contractors. We are constantly improving our Contractor Safety Management Services and adding new services to support our operators and contractors.

Contractor Safety Manuals Review

- Contractor self-review of safety manuals vs. OSHA requirements
- Verification of manuals by expert Veriforce Audit Teams
- Ability to add operator specific requirements
- Contractor safety manuals link to OQ tasks
- Default safety manual to work type matrix for easy start-up

Contractor Questionnaires

- Contractor safety scoring and ranking
- Hundreds of safety questions to choose from
- Customize and/or add your own questions

Direct Access to OSHA Database

- Fully detailed OSHA inspection reports
- View contractor responses to OSHA inspection
- Latest OSHA data added regularly / monthly

Contractor Insurance Program

Whether it's commercial, automobile, workers' compensation, or employer's liability, Veriforce has the program to monitor your Contractor Insurance requirements.

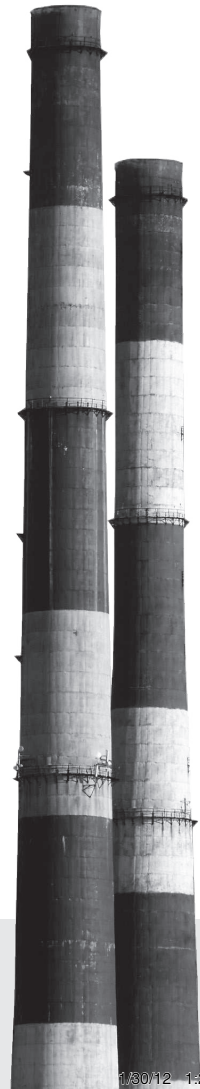
Contractor Financial Program

Veriforce has a Financial program that manages Contractor current and prior financial scores. Alerts you of credit changes, slow payments, bankruptcy, judgments, and delinquency, out of business, repossession, or lawsuits.

Veriforce can integrate your Contractor approval process (MSA) services with your Contractor Safety Management, Operator Qualification (OQ), and Drug & Alcohol programs. Veriforce offers Computer Based Training (CBT), Contractor Safety Management (SEMS), Control Room Management (CRM), and Designated Employer Representative (DER) training. Veriforce is the only OQ service provider that verifies, audits, and has complete documentation for all your compliance records.

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CONTROL ROOM MANAGEMENT

CRM

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Three steps to Control Room Management (CRM) Compliance

1. Control Room Management Rule

The Department of Transportation Pipeline and Hazardous Materials Safety Administration (PHMSA) amended the pipeline safety regulations to help reduce the number of consequences due to shortfalls in Control Room Management (CRM). Focus was given to practices and controller errors when remotely monitoring and controlling pipelines and responding to normal, abnormal, and emergency operating conditions.

As an Operator, you are required to provide the training needed for your Controllers specific to the roles and responsibilities described in your CRM program. The CRM rule requires that you provide information to the Controller covering topics such as fatigue awareness, alarm management, shift lengths, shift turnovers, processes for any back-up SCADA systems, conducting point-to-point verification processes, and communication plans.

The CRM rule requires once each calendar year, at intervals not to exceed 15 months, a review of the company CRM plan for effectiveness and compliance of Operator's CRM plan. Any deficiencies uncovered during the review must be incorporated into the CRM plan and addressed in the required training. Veriforce experts can develop CRM training this is specific to your CRM program and meets PHMSA CRM Guidelines.

2. Control Room Management Assessment

Veriforce's CRM assessment is tailored to Operator's needs to help determine whether regulation requirements are being met and to recommend revisions to the CRM program.

ASSESSMENT OF REQUIRED COMPLIANCE

Veriforce, along with the Operator, conduct an assessment to determine the level of review required for their CRM Program based on the requirements of the CRM Regulation.

PROCEDURE AND ADEQUATE INFORMATION REVIEW

Includes:

- Procedure Review
- Adequate Information Review
- Alarm Management Review
- Training Review
- Fatigue Mitigation Plan Review
- Records and Deviation Plan Review

3. What We Do

Veriforce provides the tools needed to efficiently implement the new PHMSA CRM Rules.

Documentation

We provide a solid solution for easy access of training records.

Customized CRM Training

In addition, Veriforce develops CRM training specific to Operators' policies and procedures.

CRM Training

Veriforce offers Fatigue Awareness online training for controllers and supervisors covering the roles and responsibilities of Control Room Personnel. Our online modules are available for use 24/7 through the Veriforce database system (VeriSource).

The Veriforce Training Department is ready to help with your training needs. Contact us today at 1.800.426.1604 or sales@veriforce.com



**SAFETY
FIRST**



Are your contractors
meeting and
maintaining your DOT
drug and alcohol (D&A)
49 CFR requirements?

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DRUG
&
ALCOHOL
SERVICES

Are your contractors meeting and maintaining your DOT drug and alcohol (D&A) 49 CFR requirements?

Drug & Alcohol Consulting Services

Veriforce consultants are Drug & Alcohol Testing Industry Association (DATIA) certified. Our consulting services includes the review of:

- Drug and Alcohol (D&A) plan(s)
- The company's statistics stored in VeriSource for accuracy
- Employee Assistance Program (EAP)
- Collection Sites and Laboratory usage and communication
- Recordkeeping process
- Subcontractor Management

Once Veriforce has completed a review of your company's program, a recommendation list is provided to the Designated Employer Representative (DER). Veriforce will assist with all corrections to the program and will continue to work with your company until it meets all DOT requirements.

Veriforce also provides a DER learning seminar to help enhance your DER's D&A knowledge.

Auditing

In addition, Veriforce offers an auditing service to ensure contractors are complying with DOT requirements. During the audit, Veriforce will review testing results, EAP training/communication, recordkeeping, and sub-contractor compliance. Once completed, Veriforce will provide an audit summary report stating the outcome. Audit summary reports are available to all participating Operators thus maximizing the benefit of purchasing this service.

- Common issues discovered during an audit
- DER not understanding regulations/requirements
- Drug/Alcohol Plans outdated, missing data or inaccurate
- Post-accident testing not meeting regulations/requirements
- Rehabilitation process/procedures not followed
- Testing statistics not maintained or submitted
- Records not maintained or available

Once the audit has been completed, Veriforce will work diligently with your Contractors to help correct any findings throughout the audit process.

Monitoring

Veriforce's D&A service will monitor your contractors' D&A programs by reviewing plans as they are submitted, collecting statistical data, and assisting with MIS reports.

Veriforce will also provide Operators with a continuous status update of contractors through our database by a simple green check/red x.

Let Veriforce simplify oversight of your contractors' D&A compliance with real-time reporting within VeriSource.

DER Training Course

- Help the DER understand their role in the drug testing process.
- Define issues that arise during the drug testing process and what action is required of DERs.
- Define the DER's relationship with other players in the testing process.
- Describe the differences in testing procedures for each transportation mode.



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Online Training
Library and Hosted
Training System

The Veriforce Training team strives to provide students with the best training in the industry through informative content, pipeline specific images, interactive modules, knowledge checks, and exams.

Veriforce Hosted Training System (HTS)

Delivering new information and training in an effective and timely manner is imperative to the success of any organization. Veriforce HTS offers you the ability to deliver your own training material in Veriforce's secured database (VeriSource). You can upload your Safety, Environmental, or new Employee Orientation training or documents such as procedures or safety alerts. The uploading options are only limited by your imagination.

Veriforce HTS allows you the ability to:

- Access Veriforce's Pipeline Specific Safety Computer Based Training
- Access Veriforce's Common Covered Task Computer Based Training and Training Guides
- Track Your Training Records by Course or Employee
- Reminder Notifications of Expiring Training Records
- Upload Your Own Courses or Document in VeriSource
- Assign Your Training and/or Veriforce Courses to Employees
- Upload Instructor Led Training Records
- Export Training Records to Excel
- Access Operator specific training

Veriforce HTS allows you to run a virtual training lab 24/7. Reduces the time and cost of a physical lab and trainer. We offer plenty of storage, backup, the ability to quickly upload new programs and templates.

Veriforce can provide custom solutions for each client or work with your existing systems to create a seamless transition.

Veriforce Safety Training Library

Veriforce provides online Pipeline Specific Safety Training courses that are self-paced, interactive, and measurable. Our Hosted Training System allows you to assign courses to your employees. Our development team uses careful research, subject matter expert interviews, and government regulations to write the training content. The collective pipeline and safety experience of our training development, safety, and OQ teams enhances each project.

Spanish language training needs are easily met. Each division of the Veriforce training department is represented by a native Spanish speaker. Two of our team members are devoted full time to translation.

Los dos traductores profesionales de nuestro equipo de trabajo aseguran que las traducciones son fieles a su verdadero significado y que a la vez el estudiante pueda entender el material del curso correctamente.

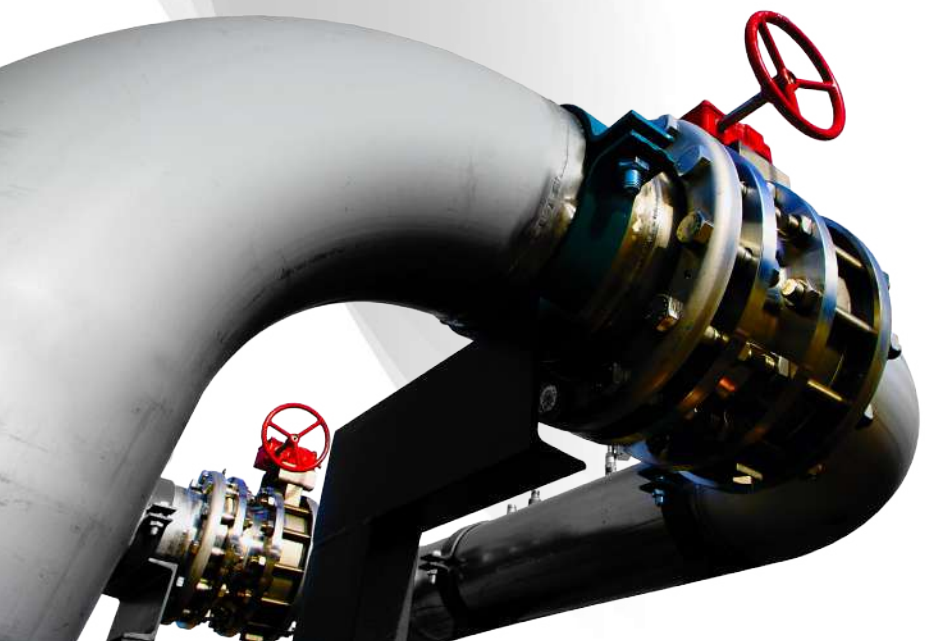


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Veriforce
is one of the nation's
leaders in regulatory
compliance for Operator
Qualification



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V E R I F O R C E
SERVICES

Veriforce is one of the nation's leaders in regulatory compliance for Operator Qualification

What we value:

Our mission is to provide our clients with quality innovative solutions by managing their unique requirements quickly and effectively.

Our core values reflect a commitment to customer service, integrity, efficiency, adaptability, diversity, safety, and the environment. We live by our values and bring that consistency to our client relationships.

At Veriforce, our vision is to be the industry leader in products, services, systems, and solutions that transform the way our clients gather, manage, and communicate important information.

Who we are:

Veriforce is one of the nation's leaders in regulatory compliance for Operator Qualification (OQ), Drug and Alcohol (D&A), contractor safety management, insurance, and financial reporting. We design, develop, implement, and manage creative solutions to problems Operators and Contractors face daily. Veriforce clients have access to industry-leading experts that Operators and Contractors rely on to provide the solutions they need.

What we do:

Veriforce expert support teams provide one-on-one assistance by combining real-world strategic and operational experience with strong academic and professional credentials.

We specialize in:

- Online Database & OQ Program Administration
- Online OQ Task Training
- Online OSHA Safety Training Courses (English and Spanish)
- Contractor Safety Management Services
- Desktop and Field Safety Audit Services
- Contractor Drug & Alcohol Monitoring
- Contractor Insurance Verification
- Elite Evaluator Programs
- Hosted Training Services
- Online Welder Certification Tracking

How Veriforce works for you:

In today's market, compliance managers are tasked with multiple responsibilities including OQ, one call, public awareness, emergency response, and IMP along with many other roles. Veriforce's consulting and auditing services will provide Operators assistance in identifying opportunities for continued program development.

Veriforce offers these Consulting & Auditing Services:

- Control Room Management (CRM) Program Assessment
- OQ Program to O&M Procedures Gap Analysis
- Mergers & Acquisitions Analysis
- OQ Program Headquarters Assessment
- OQ Program Field Assessments
- Qualified Field Personnel & Evaluator Assessments
- Active Project Assessment
- Other DOT Program Assessments



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